# **Appendix III**

# Enforcement Action Carried out Under the Licensing Act 2003 1 January 2017 – 31 March 2017

Total Number of Inspections	39
Number of Warning Letters	4
Number of Premises advised	15
Number of simple cautions	1
Number of suspension notices Licence lapsed* 'Dead' Suspensions** 'Live' Suspensions***	14 1 1 12
Under determination	0

\*Licences are deemed lapsed in circumstances where the licence holder no longer exists e.g. a company has gone into liquidation.

\*\*A 'dead' suspension is where the premises is closed but there is no evidence to suggest that the licence holder is still in existence. If the licence holder returns to the premises the outstanding fee will have to be paid in order for the licence to be resurrected.

\*\*\*A 'Live' suspension is where the premises is still trading and can now no longer carry on licensable activities until the licence fee has been paid.

# Number of Complaints received between 1 January 2017 and 31 March 2017

<u>Outcome Code</u> No action possible - Complaint unsubstantiated

**Resolved Informally** - Complaint justified but not statutorily actionable - informal action taken results in satisfactory outcome.

**Resolved / Compliance** - Complaint justified and statutorily actionable; formal or informal action taken results in satisfactory outcome.

**Unresolved** - Noise not reduced or controlled, nor have preventive measures to prevent recurrence been implemented.

# Number of complaints received between

#### 01/01/2017 and 31/03/2017

Total number of complaints: 11

Details	Date	Time	Outcome	Ward	
Bird of Smithfield, 26 Smithfield Street, London, EC1A 9LB					
Loud noise coming from two extraction fans.	01/03/2017	13:09	No action possible	Farringdon Without	
Joe's Kitchen, 34-36 Ludgate Hill, London, EC4M 7DE					
Noise from extractor equipment.	07/03/2017	11:00	Resolved informally	Farringdon Within	
Merchant House of Fleet Street, 8 Bride Court, London, EC4Y 8DU					
Excess noise.	31/01/2017	09:32	Resolved informally	Castle Baynard	
Excess noise.	24/03/2017	22:29	Resolved informally	Castle Baynard	
Excess noise.	17/03/2017	22:37	No action possible	Castle Baynard	
Natural Kitchen, 171-176 Aldersgate Street, London, EC1A 4HT					
Excess noise.	28/02/2017	12:50	Case still in progress	Farringdon Within	
Premier Inn, Offices, Dewhurst House, 24-30 West Smithfield, London, EC1A 9HB					
Delivery noise.	04/03/2017	07:30	Resolved informally	Farringdon Without	
Slug and Lettuce, Ground Floor Retail Unit, 5-11 Fetter Lane, London, EC4A 1BR					
Music noise.	09/03/2017	21:00	Resolved informally	Castle Baynard	
The Butcher's Hook and Cleaver, The Butcher's Hook And Cleaver Public House, 61 West Smithfield, London, EC1A 9DY					
Music noise.	06/02/2017	10:15	No action possible	Farringdon Within	
The Grill on the Market, 2-3 West Smithfield, London, EC1A 9JX					
Fan noise.	09/03/2017	13:36	Case still in progress	Farringdon Without	
The Sign of The Don at The Courtyard, 21 St Swithin's Lane, London, EC4N 8AD					
Recycling collections noise.	26/01/2017	06:32	Resolved informally	Candlewick	